



Madison Area YMCA Program Participant Policies

1. Program participants must register for classes in person only; online registration is not available.
2. Participation in Parent/Child classes require both participants to be Madison Area YMCA members to pay the member fee. Should only 1 participant be a member, the non-member fee will be assessed.
3. Class cancellations may be done up until the start of the third class. After the start of the third class no credit will be issued. Participants are charged for all classes on a pro-rated basis from the time the cancellation request is received. Additionally a \$10 processing fee may be charged for all requests. We do our best to expedite requests, however, credits may take up to 3 weeks to process. Program Participants will receive no more than a 50% refund of the class fee.
4. Program refunds will only be issued if the YMCA cancels a program or with a signed medical excuse from a physician.
5. Classes cancelled due to inclement weather or facility closings due to inclement weather are not eligible for a refund or make-up class, although Program Directors may offer participants the option to participate in an alternative class if circumstances permit.
6. Program participants are expected to adhere to all Madison Area YMCA Facility and Behavior policies, including our Code of Conduct.
7. All program participants consent to the release of photos of the member and/or family for possible publication.
8. Program participants will be issued a YMCA ID. Should a replacement for a lost card be needed, a \$5.00 replacement fee will be charged.
9. A fee of \$30 will be charged for all returned check payments.

Effective 9/8/09