



FOR YOUTH DEVELOPMENT®  
FOR HEALTHY LIVING  
FOR SOCIAL RESPONSIBILITY

# UPDATING YOUR PASSWORD

## STEP ONE

After you get to our online registration site, click on "Sign In".

The screenshot shows the Madison Area YMCA website. At the top left is the logo with the text "the YMCA" and "FOR YOUTH DEVELOPMENT® FOR HEALTHY LIVING FOR SOCIAL RESPONSIBILITY". At the top right are links for "Sign In" and "Create an Account". Below the logo is a navigation bar with "Home", "Programs", and "Memberships". On the right side of the navigation bar is a "My Cart" icon. The main content area features a large photo of a diverse family of six people smiling. To the right of the photo is the text "Join us, we're here for good!" followed by "Welcome to Madison Area YMCA. We are proud to offer a wide range of programs and events for the whole family!". Below this text are two buttons: a purple "Sign In" button and a blue "Or Create an Account" link. A red arrow points to the "Sign In" button. At the bottom of the page is a search bar with a dropdown menu for "Activities", a text input field for "Search for Activities by Keyword(s)", and a purple "Search" button.



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## STEP TWO

When you are prompted to sign in, click the [Forgot your Password](#) link and click Continue.

**Already have an account?**

Login

Email

Password

Remember me on this computer?

[Forgot your login name?](#)

[Forgot your password?](#) ←

Login

**Don't have an Account?**

Create New Account

## STEP THREE

Enter your email address in the appropriate field and select submit.

After providing your email address, you will be requested to verify your identity by providing your first and last name as well as your date of birth.

Upon submission, an email will be sent to you containing a temporary password. When you sign in, you will be prompted to change your password.

### Forgot Password X

Enter your email address, and we will send you a new password.

\* Email

Cancel Submit