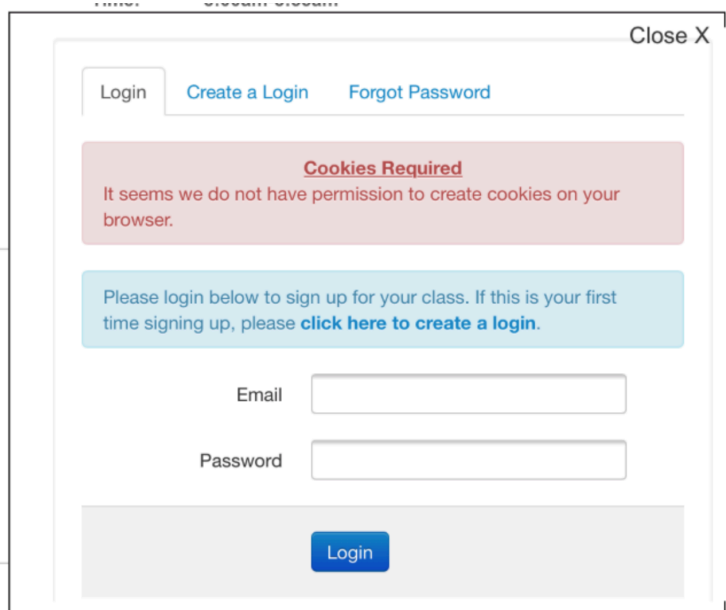


# Fix Instructions for "Cookies Required" Error

Please follow the directions below to remedy the "Cookies Required" error below when using the website reservation process when using Apple products.



## SAFARI BROWSER ON IPHONE:

To be able to reserve spots when using Safari as the browser, complete the following steps:

1. Tap on "Settings"
2. Scroll down to tap on "Safari"
3. Scroll down to "Privacy and Security" on make sure that "Prevent Cross-Site Tracking" is turned OFF
4. Turn OFF "Block All Cookies"

## SAFARI BROWSER ON MAC

1. Open Safari
2. In "Safari" menu, select "Preferences"
3. Select "Privacy"
4. Make sure that "Prevent Cross-Site Tracking" is turned OFF
5. Turn OFF "Block All Cookies" or you can allow this  
link: <https://www.grouppro.com/gxp/reservations/>

## CHROME BROWSER

1. Locate and navigate to the browser settings.
2. Under "Privacy and security" click "Cookies and other site data"
3. Click the icon next to "Allow all cookies" or you can scroll down and click "Add" next to "Sites that can always use cookies" and then add this  
URL: <https://www.grouppro.com/gxp/reservations/>